

Complaint Procedure

Normal inquiries about the University, such as admission requirements, financial aid, educational programs, etc., should be addressed directly to the University, and not to the Florida Department of Education Commission on Independent Education's office. The Department's office is to be contacted *only* if there is evidence that appears to support an institution's significant non-compliance with a requirement or standard.

All students, including prospective students, can file a complaint through the Florida Department of Education Commission on Independent Education. The process for filing a complaint can be found at www.fldoe.org/policy/cie/file-a-complaint.stml.

St. Andrews University Students

For St. Andrews University campus in North Carolina, the agency for student complaints is the University of North Carolina Board of Governors. Complaints can be filed at <http://www.northcarolina.edu/?q=complaints>.